

## Terms and Conditions

**American Metabolic Laboratories (AML)** is a clinical laboratory that performs research (HCG, and PHI) and other laboratory analysis. By using our service, you agree to be bound by the following terms & conditions.

1. You agree that you are over the age of 18 or have parental permission to use our services.
2. You agree that the information you submit to **AML** is truthful and accurate.
3. You agree not to copy any images, text, or structure from our website or brochures. You also agree not to use the website for illegal purposes.
4. You agree to use our services according to the instructions and intended use.
5. You agree to abide by the refund policies of **AML**. Refunds are only permitted prior to submission of urine or blood specimens to **AML** for testing. There is a \$25.00 restocking charge and NO SHIPPING AND HANDLING CHARGES WILL BE REFUNDED. No refund is given for any reason after 30 days from receipt of payment.
6. **AML** and its staff do not provide medical advice and will not diagnose, treat, or cure any disease or condition. However, we gladly explain the meaning of the tests we perform. You also agree that some very few laboratory test results may be inaccurate through no fault of **AML**. You understand the service provided by **AML** is a service provided at your request and not suggested by our staff physician. As a Special Chemistry service Laboratory we do not have a traditional doctor-patient relationship. However, we can provide insurance filing for a nominal fee if your own M.D. or D.O. is ordering the tests. In such case, laboratory results must be mailed back to your ordering doctor. With the doctor's written permission we can mail you a copy also.
7. Any of the information offered on the website may change at any time without notice.
8. Our website presentation is for informational purposes only. **AML** makes no express or implied warranties, representations or endorsements whatsoever with regard to the services provided. **AML** shall not be liable for any cost or damage arising either directly or indirectly from any transactions conducted or information conveyed. It is solely your responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services, merchandise and other information provided through our service.
9. Indemnification. You agree to indemnify, defend and hold harmless **AML**, its officers, directors, physicians, employees, agents, licensors, suppliers and any third party information providers to the Service from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of this Agreement by you.
10. **AML IS NOT ENROLLED IN MEDICARE OR MEDICAID; therefore neither we, nor you can file an insurance claim with EITHER ONE OF THEM.**
11. You agree to take full responsibility and hold **AML** harmless regarding your laboratory results being sent, at your request, in any transmissible format be it USPS, Fed Ex, UPS, or any other electronic format to the designated address, or email address provided by you to **AML**.

I have read the above information and I understand it. By signing this form, I acknowledge that I have been given all of the information that I have requested concerning the blood test(s) and the release of results.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_